



**Crystal Safety Services**  
*"Providing Clarity to Health & Safety"*

## ISO 9001 Quality Management System Certification

ISO 9001 certification is a primary public and private sector purchasing requirement. The standard specifies requirements for a quality management system where organisations wish to demonstrate their ability to consistently provide products and services that meet customer and applicable regulatory requirements. ISO 9001 also provides the framework to enhance customer satisfaction through the effective application of the system, including processes for continual improvement and the assurance of conformity to customer requirements.

### Benefits of Compliance

- ISO 9001 certification fulfils core requirements for 'doing business' with many Public and Private sector customers
- Provides documented policies and procedures, which will assist in the submission of response to Requests for Information (RFIs) during competitive tender processes
- Makes visible to all stakeholders the good governance controls and best practice processes implemented within your organisation
- Improves the resilience of organisational resources through development of systems and processes that will enable key services and supporting activities to be sustained throughout
- Provides a solid foundation for further development of management systems to embrace other industry standards that are likely to become important in the future

### How our ISO 9001 consultants help

At Crystal Safety we can help you to implement ISO Standards based service improvement programmes for your business. Our ISO 9001 consultants will design the system around your existing business practices wherever possible, and if necessary help you identify and address the areas of your business that do not conform to the ISO 9001 standard.

Our role does not end when you achieve certification, we prefer to work with clients to help them monitor and maintain their certification through the on-going improvement of the system and the conduct of inspections and audits to ensure compliance.

ISO 9001 certification forms the core of many other management standards such as ISO 14001 (Environmental), ISO 45001 (Health and Safety) and ISO 27001 (Information Security)

All or any combination of these complementary Standards can be integrated seamlessly. They share many principles, so choosing an Integrated Management System can provide you with outstanding value for money.